

What are the steps to enroll in the payment plan?

1. Create a bank account – enter your checking or saving account information.
2. Create a payment plan – select a payment plan option.
3. Enter or edit the term bill amount.

Why does the system not recognize the student information?

Prior to plan setup, students must login so that the student information is uploaded to the tuition plan site. Students should log in via the Rutgers SSO Login with the Net ID and password.

How can I view each plan description?

Click the green “+” sign to review plan option information.

How do I select a plan to enroll in?

Click the red “Enroll” link within the plan description.

How do I enroll in a plan that already started?

If a plan has already started you will be required to make any payments that had already come due to ‘catch-up’ with the plan. This will be due at the time of enrollment.

Is there an enrollment fee?

Yes. Each semester plan has a \$50.00 enrollment fee. Each annual plan has a \$60.00 enrollment fee. These fees are due at time of enrollment and are non-refundable.

My term bill amount on the site is inaccurate.

You can edit the term amount field(s) to reflect the amount you are actually responsible for. Enter the estimated amount that is due to begin enrollment. This amount can be changed now, or at a later date, if necessary. To edit the plan at a later time, use the following steps:

1. Click “Edit” next to the plan description on the Home Page.
2. Click the red “Edit This Plan” button.
3. Enter new term bill amount.
4. Click “Update Plan”

I haven’t received a term bill yet, how do I know what the amount will be?

Simply enter an estimated amount to begin enrollment. This amount can be changed at a later date once your term bill is available to view.

Tuition and fee rates can be found on the Student Accounting website at tuition.rutgers.edu.

How do I edit the term bill amount once the plan is already created?

1. Click “Edit” next to the plan description on the Home Page.
2. Click the red “Edit This Plan” button.
3. Enter new term bill amount.

4. Click "Update Plan".

How can I see what my monthly payments will be?

After entering the term bill amount, click "Proceed" to view the monthly payment schedule.

I have questions about charges and fees on my term bill.

You may submit an inquiry on the Student Accounting '[Contact Us](#)' page and a Student Accounting representative will assist you.

I am anticipating financial assistance. How much should I enroll in a plan for?

Simply deduct the amount of aid or assistance you are anticipating from the term bill amount and enroll for the balance. The term bill amount can be adjusted at any time during the plan.

Please note that if the aid or assistance is less than anticipated you will be responsible for the difference.

When will I receive my financial aid, loan, grant, etc.?

Please contact the Financial Aid Office regarding any type of financial assistance at 848-932-7057.

How can I make a payment(s) on a prior term bill?

Payment plans for prior terms are not available. Please submit an inquiry on the Student Accounting '[Contact Us](#)' page and a Student Accounting representative will contact you to make arrangements.

Can I pay by credit card?

No. The online monthly payment plan requires a U.S. bank account, either checking or savings, from which automatic withdrawals can be made.

I overpaid on my account. How do I get a refund? Can this be credited toward next semester?

You may submit an inquiry on the Student Accounting '[Contact Us](#)' page and a Student Accounting representative will assist you.

What if I make a one-time payment directly to the University?

Please contact the Student Accounting Office as soon as possible if you make a payment directly to the University so that you avoid a duplicate payment and your tuition payment plan is updated.

How can I disable an upcoming automatic payment?

1. Click "Edit" next to the plan description on the Home Page.
2. Click "Edit" next to each applicable payment.
3. Click red "Disable Auto-Pay".

What happens if I add or drop a class and my term bill changes?

Please edit your term bill amount to reflect the adjusted amount due.

1. Click “Edit” next to the plan description on the Home Page.
2. Click the red “Edit This Plan” button.
3. Enter new term bill amount.
4. Click “Update Plan”.

Can I cancel a processing payment?

No. Please contact the Student Accounting Office as soon as possible to cancel a processing payment.

I enrolled in the wrong plan. What should I do?

You can cancel the incorrect plan and enroll for the correct one. Please contact the Student Accounting Office as soon as possible to transfer any payments that have already been made.

How can I cancel my plan?

1. Click “Edit” next to the plan description on the Home Page.
2. Click the red “Cancel Plan” to cancel the plan.